About the Student Outcomes Survey

The Student Outcomes Survey is an annual survey of students who undertook some vocational training in Australia in the previous calendar year. The survey collects information on three important areas:

- Relevance and benefits of the training
- Satisfaction with the training
- Employment outcomes after training

For more information about the survey, please visit www.ncver.edu.au/sos/faq

Who is doing it?

Managed by: The National Centre for Vocational Education Research (www.ncver.edu.au), Australia’s leading national vocational education and training research organisation.

Conducted by: The Social Research Centre Pty Ltd, a national social research company.


How did you get my contact details?

Your contact details were supplied to the Social Research Centre by the government department responsible for training in your state or territory or from the Unique Student Identifiers (USI) Office for the purpose of collecting, preparing and auditing national VET statistics. Contact details provided to the Social Research Centre will not be used for any other purpose than to administer the survey. Contact details will be destroyed when the survey is complete. The survey complies with the requirements of the Privacy Amendment (Enhancing Privacy Protection) Act 2012. Privacy policies for NCVER, the Social Research Centre and the USI Office can be accessed from www.ncver.edu.au/sos/privacy

Who will have access to my contact information?

The Social Research Centre works with a small number of external service providers to administer the Student Outcomes Survey. Companies providing printing and collation services, email distribution services and data processing services will be provided with your contact information for the purposes of administering the survey. All companies contracted by the Social Research Centre comply with the requirements of the Privacy Amendment (Enhancing Privacy Protection) Act 2012. Your training provider may also be informed that you have been asked to participate in the survey.

Are my answers confidential?

Yes, all answers you provide will remain confidential. Responses to the survey will be linked with demographic and training data provided by your training provider. However, only group responses, not your individual responses are reported. All personal details will be destroyed at the end of the project. You have the right to request access to the information we hold for you. Please refer to the Social Research Centre’s privacy policy for further details.

Do I have to participate?

Participating in the survey is voluntary. However, it is greatly valued and it is important that the results represent all students. If you do not wish to participate please telephone the Social Research Centre (freecall) on 1800 020 676 or email sos@srcentre.com.au

I didn’t finish the training. Am I still eligible to participate?

Yes. We value your participation in the survey, even if you discontinued the specified training after enrolling in it. The questionnaire collects information on reasons why people might have discontinued their training. This information is important for us, as it will assist with future planning.

The training I undertook was very short. Do you still want me to respond?

Yes. Your response to the survey is important, even if the training you undertook was only of a short duration (such as a one day training course undertaken through your workplace). All responses to the survey will be used by national and state/territory bodies, along with local training providers, to ensure vocational training is of high quality and relevant to Australian workplaces.

How to complete the survey form:

- Please cross one box only like this ☒ (unless otherwise requested).
- Correct mistakes like this: Yes ☒
  No ☒
  (If you make a mistake, simply scribble it out and mark the correct answer with a cross).
- Use a ballpoint blue or black pen (do not use a felt tipped pen).
- Some boxes have ‘Go to’ instructions that look like ➔ Go to 9
  Please follow the ‘Go to’ even if you miss out on some questions.
- Where exact information is not known, please give the best answer you can.
- Where a written answer is required, please write clearly in the boxes provided.

Example Q23: What was the full title of your main job at 27th May 2016? Childcare worker
### About your training

*For all questions in this section, ‘the training’ refers to that shown on the front of the form.*

1. Are you still enrolled in the training shown on the front of the form?
   - Yes [ ] ➔ Go to 9
   - No [ ] ➔ Go to 2

2. Have you completed all the training required to gain the qualification shown on the front of the form?
   - Yes [ ] ➔ Go to 4
   - No [ ] ➔ Go to 3

3. What was your **main** reason for choosing not to continue the training? *(Cross one box only)*
   - I changed jobs or started a new job [ ]
   - I lost my job [ ]
   - I learnt the skills I needed for my job [ ]
   - I achieved my training goals [ ]
   - I started other training [ ]
   - The training no longer related to my plans [ ]
   - The training was not what I expected [ ]
   - The training timetable was not flexible enough [ ]
   - Family or personal reasons [ ]
   - Other reason *(please specify)* [ ]

4. What was your **main** reason for doing the training? *(Cross one box only)*
   - To get a job [ ]
   - To develop or start my own business [ ]
   - To try for a different career [ ]
   - To get a better job or promotion [ ]
   - It was a requirement of my job [ ]
   - I wanted extra skills for my job [ ]
   - To get into another course of study [ ]
   - To improve my general education skills [ ]
   - To get skills for community/voluntary work [ ]
   - To increase my self-esteem [ ]
   - Other reason *(please specify)* [ ]

5. Did the training help you achieve your **main** reason?
   - Yes [ ]
   - No [ ]
   - Partly [ ]
   - Don’t know yet [ ]

6. Was your training part of an apprenticeship or traineeship?
   - Yes [ ]
   - No [ ]

7. Would you recommend the training?
   - Yes [ ]
   - No [ ]

8. Would you recommend the training **provider**?
   - Yes [ ]
   - No [ ]
### Satisfaction with the training

For the following questions, we want to know what you thought about the training shown on the front of the form, on average.

#### 9. To what extent do you agree or disagree that you were satisfied with the quality of your instructors?

<table>
<thead>
<tr>
<th>Option</th>
<th></th>
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</thead>
<tbody>
<tr>
<td>Strongly agree</td>
<td></td>
</tr>
<tr>
<td>Agree</td>
<td></td>
</tr>
<tr>
<td>Neither agree nor disagree</td>
<td></td>
</tr>
<tr>
<td>Disagree</td>
<td></td>
</tr>
<tr>
<td>Strongly disagree</td>
<td></td>
</tr>
<tr>
<td>Not applicable</td>
<td></td>
</tr>
</tbody>
</table>

#### 10. To what extent do you agree or disagree that the way you were assessed was a fair test of your skills and knowledge?

<table>
<thead>
<tr>
<th>Option</th>
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<tbody>
<tr>
<td>Strongly agree</td>
<td></td>
</tr>
<tr>
<td>Agree</td>
<td></td>
</tr>
<tr>
<td>Neither agree nor disagree</td>
<td></td>
</tr>
<tr>
<td>Disagree</td>
<td></td>
</tr>
<tr>
<td>Strongly disagree</td>
<td></td>
</tr>
<tr>
<td>Not applicable</td>
<td></td>
</tr>
</tbody>
</table>

#### 11. To what extent do you agree or disagree that your training developed your problem solving skills?

<table>
<thead>
<tr>
<th>Option</th>
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<tbody>
<tr>
<td>Strongly agree</td>
<td></td>
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<tr>
<td>Agree</td>
<td></td>
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<tr>
<td>Neither agree nor disagree</td>
<td></td>
</tr>
<tr>
<td>Disagree</td>
<td></td>
</tr>
<tr>
<td>Strongly disagree</td>
<td></td>
</tr>
<tr>
<td>Not applicable</td>
<td></td>
</tr>
</tbody>
</table>

### Overall satisfaction with the training

#### 12. To what extent do you agree or disagree that your training improved your writing skills?

<table>
<thead>
<tr>
<th>Option</th>
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</thead>
<tbody>
<tr>
<td>Strongly agree</td>
<td></td>
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<tr>
<td>Agree</td>
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<tr>
<td>Disagree</td>
<td></td>
</tr>
<tr>
<td>Strongly disagree</td>
<td></td>
</tr>
<tr>
<td>Not applicable</td>
<td></td>
</tr>
</tbody>
</table>

### Important instruction

#### 13. To what extent do you agree or disagree that overall, you were satisfied with the quality of the training?

<table>
<thead>
<tr>
<th>Option</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly agree</td>
<td></td>
</tr>
<tr>
<td>Agree</td>
<td></td>
</tr>
<tr>
<td>Neither agree nor disagree</td>
<td></td>
</tr>
<tr>
<td>Disagree</td>
<td></td>
</tr>
<tr>
<td>Strongly disagree</td>
<td></td>
</tr>
</tbody>
</table>

### Additional study

The questions in this section look at whether you have enrolled in any other study since you undertook the training shown on the front of the form.

#### 14. Are you still enrolled in the training shown on the front of the form?

<table>
<thead>
<tr>
<th>Option</th>
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</thead>
<tbody>
<tr>
<td>Yes</td>
<td>➔ Go to 38</td>
</tr>
<tr>
<td>No</td>
<td>➔ Go to 15</td>
</tr>
</tbody>
</table>

#### 15. Have you enrolled in any other study since undertaking the training shown on the front of the form?

<table>
<thead>
<tr>
<th>Option</th>
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</thead>
<tbody>
<tr>
<td>No</td>
<td>➔ Go to 18</td>
</tr>
<tr>
<td>Yes, but cancelled or withdrew</td>
<td>➔ Go to 16</td>
</tr>
<tr>
<td>Yes, still ongoing</td>
<td></td>
</tr>
<tr>
<td>Yes, finished</td>
<td></td>
</tr>
</tbody>
</table>
16. What level was the qualification you enrolled in since undertaking the training?
(Cross one box only)

Note: If you enrolled in more than one course, please report the one that you think is most important.

- Bachelor degree or higher
- Advanced diploma or associate degree
- Diploma or associate diploma
- Certificate IV
- Certificate III
- Certificate II
- Certificate I
- Other certificate
- Secondary school qualification (e.g. mature age, night school)
- Statement of attainment
- Other course (please specify) [ ]

17. Where did you enrol to do this study?
(Cross one box only)

Note: If you are doing external study please report the organisation you are studying with, e.g. university, TAFE institute.

- University
- TAFE institute or Polytechnic
- TAFE division of a university
- Private Provider
- Adult and Community Education Provider
- Secondary School
- Other

18. Did you have a job of any kind at 27th May 2016?

Note: A job means any type of work including full-time, casual, temporary or part-time work, if it was for one hour or more over a two-week period.

- Yes [ ] ➔ Go to 19
- No [ ] ➔ Go to 29

19. How many hours did you usually work each week in your main job at 27th May 2016?

Note: If you had more than one job, please report for your main job, i.e. the job in which you usually worked the most hours.

- 35 hours or more per week [ ] ➔ Go to 20
- 1-34 hours per week [ ] ➔ Go to 21

20. Is your main job your first full-time job?

- Yes – first full-time job [ ]
- No – have worked full-time before [ ]

21. On what basis were you employed in your main job at 27th May 2016?

- Wage or salary earner [ ]
- Conducting own business - with employees [ ]
- Conducting own business - without employees [ ]
- Helper not receiving wages [ ]

22. When did you commence your main job at 27th May 2016?

- Before I began the training [ ]
- While undertaking the training [ ]
- After I finished the training [ ]
What was the full title of your main job at 27th May 2016?

*e.g. Apprentice chef, Childcare aide*

What were the main tasks or duties you usually performed in this job?
*e.g. Preparing food/cooking food, Typing*

What kind of industry, business or service was carried out by your employer/business in your main job at 27th May 2016?

How much did you usually earn (before tax or anything else is taken out) in your main job at 27th May 2016?

Gross income $____

And is that…

- Earned in a week
- Earned in a fortnight
- Earned in a month
- Earned in a year
- $0 – none – unpaid worker

Which of the following job-related benefits have you received from undertaking the training shown on the front of the form?

*More than one box can be crossed*

- Got a job
- Got a new job/changed my job
- Was able to set up or expand my own business
- A promotion (or increased my status at work)
- An increase in earnings
- Other (please specify)

None

How relevant is the training to your main job at 27th May 2016?

- Highly relevant
- Some relevance
- Very little relevance
- Not at all relevant

Were you actively looking for work at 27th May 2016 (even if you were already working)?

*(Cross one box only)*

- Yes – mainly looking for full-time work
- Yes – mainly looking for part-time work
- No – not looking for work

Which of the following personal benefits have you received due to undertaking the training shown on the front of the form?

*More than one box can be crossed*

- Got into further study
- Advanced my skills generally
- Gained confidence
- Satisfaction of achievement
- Improved communication skills
- Made new friends
- Seen as a role model for others in the community
- Other (please specify)

None
**Work situation before training**

The questions in this section focus on your work situation before you undertook the training shown on the front of the form.

31. Did you have a job of any kind during the six months before undertaking the training?

   **Note:** A job means any type of work including full-time, casual, temporary or part-time work, if it was for one hour or more over a two-week period.

   - Yes
   - No

32. How many hours did you usually work each week in your main job during the six months before undertaking the training?

   **Note:** If you had more than one job, please report for your main job, i.e. the job in which you usually worked the most hours.

   - 35 hours or more per week
   - 1-34 hours per week

33. On what basis were you employed in your main job during the six months before undertaking the training?

   - Wage or salary earner
   - Conducting own business – with employees
   - Conducting own business – without employees
   - Helper not receiving wages

34. What was the full title of your main job during the six months before undertaking the training?

   e.g. Apprentice chef, Childcare aide

   **Please tick box if same as current job title – (as reported in 23)**

35. What were the main tasks or duties you usually performed in this job?

   e.g. Preparing food/cooking food, Typing

   **Please tick box if same as current tasks or duties – (as reported in 24)**

36. What kind of industry, business or service was carried out by your employer/business in your main job during the six months before undertaking the training?

   **Please tick box if same as current employer – (as reported in 25)**

37. Were you actively looking for work during the six months before undertaking the training shown on the front of the form (even if you were already working)? (Cross one box only)

   - Yes – mainly looking for full-time work
   - Yes – mainly looking for part-time work
   - No – not looking for work

**Suggestions for improvement**

38. Do you have any suggestions for improving the training shown on the front of the form?
Thank you for completing this form

Please return the form in the envelope provided (no stamp required) to:

Student Outcomes Survey
c/o The Social Research Centre
Locked Bag 13800
LAW COURTS, VIC 8010

Want more information?

Web: www.ncver.edu.au/sos/faq  Telephone: (freecall) 1800 020 676  Email: sos@srcentre.com.au

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2016 STUDENT OUTCOMES SURVEY - PRIZE DRAW TERMS AND CONDITIONS OF ENTRY

Method of entry: Entry is open to respondents of the 2016 Student Outcomes Survey. To enter, those invited to complete the 2016 Student Outcomes Survey must complete the survey online at www.ncver.edu.au/sos or return the completed survey form to Reply Paid 90248 LAW COURTS VIC 8010. Entry into the First Prize Draw is open to all those who complete the survey online by 11.59 PM AEST 14th June 2016. Entry into the Second Prize Draw is open to all those who complete the survey by 11.59 PM AEST 8th July 2016. Entry in the Third Prize Draw is open to all those who complete the survey by 11.59 PM AEST 25th July 2016.

Duration of entry period: The entry period for inclusion in the First Prize Draw is from 24th May 2016 until 11.59 PM AEST, 14th June 2016. The entry period for inclusion in the Second Prize Draw is from 24th May 2016 until 11.59 PM AEST 8th July 2016. The entry period for inclusion in the Third Prize Draw is from 24th May 2016 until 11.59 PM AEST 25th July 2016.

Details of prizes and prize values: The first eight entries (one for each Australian State and Territory) drawn in the First Prize Draw will receive $1,000 cash. The first eight entries (one for each Australian State and Territory) drawn in the Second Prize Draw will receive $500 cash. The first entry drawn in the Third Prize Draw will receive $1,000 cash. The total value of the prize pool is $13,000.

Date, time and place of draw: The First Prize Draw, Second Prize Draw and Third Prize Draw will be conducted at 12.00 PM AEST on 28th of July 2016. All draws will be conducted at Level 9, 277 William St, Melbourne, Victoria 3000. Winners will be identified through a random computer generated draw.

Publication of winner names: Winners will be notified by telephone or email and in writing. The names and state of residence of all winners will be published in 'The Australian' newspaper on 5th August 2016.

Traders name and address: The trader is the Social Research Centre Pty Ltd, Level 9, 277 William St, Melbourne, Victoria 3000. ABN: 91096153212

Unclaimed prize draw: If any prizes are unclaimed by 27th October 2016, an unclaimed prize draw will take place at 12.00 PM on 28th October 2016 at the above address. The winners will be notified by telephone or email and in writing. The names and state of residence of all winners will be published in 'The Australian' newspaper on 4th November 2016.

Permit numbers: ACT TP 15/00026.1  NSW LTPM/15/010122  SA T16/484