

2018 National Student Outcomes Survey questionnaire

Online survey welcome screen text



2018 Student Outcomes Survey

Please enter your **Login Code** to participate in the survey.

Your **Login Code** can be found on the **survey invitation letter or email** sent to you.

If you have misplaced the letter or email, please call Ipsos on 1800 071 219 (free call) or telephone +61 3 9940 7745 from outside Australia. You can also email sos@ipsos.com.au for assistance.

Please note if you are unable to finish the survey in one sitting, your answers will be saved and you are able to re-enter and complete the survey at a time that is more convenient.

Once you have completed the survey, your answers will be registered and you will automatically be entered into the prize draw.

To navigate through the survey, please use the **Next** and **Back** buttons provided.

If you would like to pause the survey to return to it later, click the **Pause** button.

Login code: <insert login code>

About your training

Subject completers only (not applicable to international students)

1. Are you still enrolled in the training <insert training details>?
 1. Yes – go to 9
 2. No – go to 2

Subject completers only who are enrolled in a program (not applicable to international students)

2. Have you completed **all** the training required to gain the qualification <insert training details>?
 1. Yes – go to 4
 2. No – go to 3

Subject completers only who are enrolled in a program (not applicable to international students)

3. What was your **main** reason for choosing not to continue the training? (Please select one option only)
 1. I changed jobs or started a new job
 2. I lost my job
 3. I learnt the skills I needed for my job
 4. I achieved my training goals
 5. I started other training
 6. The training no longer related to my plans
 7. The training was not what I expected
 8. The training timetable was not flexible enough
 9. Family or personal reasons
 10. Other reason (*please specify*)

4. What was your **main** reason for doing the training?

(Please select one option only)

1. To get a job
2. To develop or start my own business
3. To try for a different career
4. To get a better job or promotion
5. It was a requirement of my job
6. I wanted extra skills for my job
7. To get into another course of study
8. To improve my general education skills
9. To get skills for community/voluntary work
10. To increase my self-esteem
11. Other reason *(please specify)*

5. Did the training help you achieve your **main** reason?

1. Yes
2. No
3. Partly
4. Don't know yet

6. Was your training part of an apprenticeship or traineeship?

1. Yes
2. No

6b Which of the following describes how the training was delivered? (asked of everyone except subject completers with recognition of prior learning)

(Please select all that apply)

1. Training conducted in the classroom or workshop (includes when the training is delivered using video or internet links in real-time)
2. External delivery or self-paced learning (includes using training materials that are provided online or by correspondence)
3. Training conducted in the workplace
4. Other *(please specify)*

7. Would you recommend the training?

1. Yes
2. No

8. Would you recommend the training **provider**?

1. Yes
2. No

Satisfaction with the training

For the following questions, we want to know what you thought about the training in <insert training details>, on average.

9. To what extent do you agree or disagree that you were satisfied with the quality of your instructors?

1. Strongly agree
2. Agree
3. Neither agree nor disagree
4. Disagree
5. Strongly disagree

6. Not applicable
10. To what extent do you agree or disagree that the way you were assessed was a fair test of your skills and knowledge?
1. Strongly agree
 2. Agree
 3. Neither agree nor disagree
 4. Disagree
 5. Strongly disagree
 6. Not applicable
11. To what extent do you agree or disagree that your training developed your problem solving skills?
1. Strongly agree
 2. Agree
 3. Neither agree nor disagree
 4. Disagree
 5. Strongly disagree
 6. Not applicable
12. To what extent do you agree or disagree that your training improved your writing skills?
1. Strongly agree
 2. Agree
 3. Neither agree nor disagree
 4. Disagree
 5. Strongly disagree
 6. Not applicable
13. To what extent do you agree or disagree that **overall**, you were satisfied with the quality of the training?
1. Strongly agree
 2. Agree
 3. Neither agree nor disagree
 4. Disagree
 5. Strongly disagree
- 13b. How do you rate the amount of training and contact hours you received?
1. Far too much
 2. Too much
 3. About right
 4. Too low
 5. Far too low

Subject completers only and not asked in 2018 as responses inserted from question 1 (not applicable to international students).

14. Are you still enrolled in the training: <insert training details>?
1. Yes – go to 45
 2. No – go to 15

Additional study

The questions in this section look at whether you **have enrolled in any other study since you undertook the training in <insert training details>**.

15. Have you enrolled in any **other** study since undertaking the training in <insert training details>?

1. No – go to 18
2. Yes, but cancelled or withdrew – go to 18
3. Yes, still ongoing – go to 16 (if international student go to 15b)
4. Yes, finished – go to 16 (if international student go to 15b)

International students only (If Q15=3 OR 4)

15b. Are you undertaking this further study in Australia, or another country? (If Q15 = 3)

Did you undertake this further study in Australia, or another country? (If Q15 = 4)

1. Australia – go to 16
2. Another country – go to 18

16. What level was the qualification you enrolled in since undertaking the training?

Note: If you enrolled in more than one course, please report the one that you think is most important.

1. Bachelor degree or higher
2. Advanced diploma or associate degree
3. Diploma or associate diploma
4. Certificate IV
5. Certificate III
6. Certificate II
7. Certificate I
8. Other certificate
9. Secondary school qualification (e.g. mature age, night school)
10. Statement of attainment
11. Other course (*please specify*)

17. Where did you **enrol** to do this study?

Note: if you are doing external study please report the organisation you are studying with, e.g. university, TAFE institute.

1. University
2. TAFE institute
3. TAFE division of a university
4. Private Provider
5. Adult and Community Education Provider
6. Secondary School
7. Other

Your work situation at 25th May 2018

18. Did you have a job of any kind at 25th May 2018?

Note: A job means any type of work, including full-time, casual, temporary or part-time work, if it was for one hour or more over a two-week period. If you had more than one job, please report for your **main** job, i.e. the job you usually worked the most hours.

1. Yes – go to 19
2. No – go 29

International students only (If Q18=1)

18b. Was your **main** job at 25th May 2018 in Australia or another country?

Note: A job means any type of work, including full-time, casual, temporary or part-time work, if it was for one hour or more over a two-week period. If you had more than one job, please report for your **main** job, i.e. the job you usually worked the most hours.

1. Australia
2. Another country

19. How many hours did you usually work each week in your **main** job at 25th May 2018?

Note: if you had more than one job, please report for your **main** job, i.e. the job you usually worked the most hours.

1. 35 hours or more per week – go to 20
 2. 1-34 hours per week - go to 21
20. Is your **main** job your first full-time job?
1. Yes – first full time job
 2. No – have worked full-time before
21. On what basis were you employed in your **main** job at 25th May 2018?
1. Wage or salary earner
 2. Conducting own business – with employees
 3. Conducting own business – without employees
 4. Helper not receiving wages
22. When did you commence your **main** job at 25th May 2018?
1. Before I began the training
 2. While undertaking the training
 3. After I finished the training
23. What was the full title of your **main** job at 25th May 2018?
e.g. Apprentice chef, Childcare aide
24. What were the main tasks or duties you usually performed in this job?
e.g. Preparing food/cooking food, Typing
25. What kind of industry, business or service was carried out by your employer/business in your **main** job at 25th May 2018?
26. <'In Australian dollars' inserted for international students> H/how much did you usually earn (before tax or anything else is taken out) in your **main** job at 25th May 2018?
1. Gross income \$ (response)
- And is that...
1. Earned in a week
 2. Earned in a fortnight
 3. Earned in a month
 4. Earned in a year
 5. \$0 – none – unpaid worker
27. Which of the following **job-related benefits** have you received from undertaking the training in <insert training details>?
(Please select all that apply)
1. Got a job
 2. Got a new job/changed my job
 3. Was able to set up or expand my own business
 4. A promotion (or increased my status at work)
 5. An increase in earnings
 6. Other (please specify)
 7. None
28. How relevant is the training to your **main** job at 25th May 2018?
1. Highly relevant
 2. Some relevance

3. Very little relevance
4. Not at all relevant

International students only (if Q18=1)

Q28b. To what extent do you agree or disagree that you are satisfied with your main job at 25th May 2018?

1. Strongly agree
2. Agree
3. Neither agree nor disagree
4. Disagree
5. Strongly disagree
6. Not applicable

29. Were you actively looking for work at 25th May 2018 (even if you were already working)?

(Please select one option only)

1. Yes – mainly looking for full-time work
2. Yes – mainly looking for part-time work
3. No – not looking for work

International students looking for work only (If Q29=1 OR 2)

29a. Were you actively looking for work at 25th May 2018 in Australia or another country?

1. Australia
2. Another country
3. Both Australia and another country

International student looking for work only (if Q29=1 OR 2)

29b. Which of the following barriers did you face when looking for work?

(Please select all that apply)

1. Not knowing where to look for jobs
2. Salary too low
3. Did not have a required Permanent Residency/work visa
4. Insufficient work experience
5. Lack of jobs in my field of study
6. Language problems/language barriers
7. Cultural barriers
8. Employers preferred graduates from same country
9. Lacking interview skills
10. Employers did not recognise experience/qualifications gained overseas
11. Available jobs had limited longer term career prospects
12. Other (Please specify)
13. I faced no barriers when looking for work

30. Which of the following **personal benefits** have you received due to undertaking the training in <insert training details>?

(Please select all that apply)

1. Got into further study
2. Advanced my skills generally
3. Gained confidence
4. Satisfaction of achievement
5. Improved communication skills
6. Made new friends
7. Seen as a role model for others in the community
8. Other – specify
9. None

Work situation before training

The questions in this section focus on your work situation **before you undertook the training in <insert training details>**.

31. Did you have a job of any kind during the six months before undertaking the training in <insert training details>?
- Note:** A job means any type of work including full-time, casual, temporary or part-time work, if it was for one hour or more over a two-week period. If you had more than one job, please report for your **main** job, i.e. the job you usually worked the most hours.
1. Yes – go to 32
 2. No – go to 37
32. How many hours did you usually work each week in your **main** job during the six months before undertaking the training?
1. 35 hours or more per week
 2. 1-34 hours per week
33. On what basis were you employed in your **main** job during the six months before undertaking the training?
- (Please select one option only)*
1. Wage or salary earner
 2. Conducting own business – with employees
 3. Conducting own business – without employees
 4. Helper not receiving wages
34. What was the full title of your **main** job during the six months before undertaking the training?
e.g. Apprentice chef, Childcare aide
 Please select this option if same as current title: <insert text from question 23>.
 If different, please specify:
35. What were the main tasks or duties you usually performed in this job? e.g. Preparing food/cooking food, Typing
 Please select this option if same as current tasks and duties: <insert text from question 24>.
 If different, please specify:
36. What kind of industry, business or service was carried out by your employer/business in your **main** job during the six months before undertaking the training?
 Please select this option if the same as current industry, business or service: <insert text from question 25>.
 If different, please specify.
37. Were you actively looking for work during the six months before undertaking the training in <insert training details> (even if you were already working)?
(Please select one option only).
1. Yes – mainly looking for full-time work
 2. Yes – mainly looking for part-time work
 3. No – not looking for work

About you

Domestic graduates and subject completers only

38. Are you of Aboriginal or Torres Strait Islander origin? (only asked if no data in the National VET Provider Collection)
(Please select one option only).
1. No
 2. Yes, Aboriginal
 3. Yes, Torres Strait Islander
 4. Yes, both Aboriginal and Torres Strait Islander
39. In which country were you born? (only asked if no data from VET Provider Collection)
(Please select one option only)

Domestic student options

1. Australia
2. New Zealand
3. United Kingdom
4. China (excludes SARs and Taiwan)
5. Vietnam
6. Philippines
7. India
8. South Africa
9. Nepal
10. Sri Lanka
11. Other (*please specify*)

International student options

1. China
2. India
3. Brazil
4. Thailand
5. Korea
6. Vietnam
7. Malaysia
8. Colombia
9. Nepal
10. Taiwan
11. Other (*please specify*)

International students only

Q39a. In which country were you living on 25th May 2018?

(*Please select one option only*)

1. Australia – go to 39b
2. China – go to 40
3. India – go to 40
4. Brazil – go to 40
5. Thailand – go to 40
6. Korea – go to 40
7. Vietnam – go to 40
8. Malaysia – go to 40
9. Colombia – go to 40
10. Nepal – go to 40
11. Taiwan – go to 40
12. Other (*please specify*) – go to 40

International students only (and Q39a=1)

Q39b. What type of Australian Visa did you hold on the 25th May 2018?

(*Please select one option only*)

1. Student visa
2. Temporary graduate visa
3. Bridging visa (awaiting outcome of substantive visa application)
4. Other (*please specify*)

40. Do you speak a language **other than** English at home? (only asked if no data from VET Provider Collection)
(Please select one option only)
1. Yes
 2. No
41. Do you consider yourself to have a disability, impairment or long-term condition?
(only asked if no data from VET Provider Collection)
(Please select one option only)
1. Yes – go to 42
 2. No – go to 43
42. What type of disability, impairment or long-term condition do you have (only asked if no data from VET Provider Collection and Q41 = 1)?
(Please select all options that apply)
1. Hearing/deaf
 2. Physical
 3. Intellectual
 4. Learning
 5. Mental illness
 6. Acquired brain impairment
 7. Vision
 8. Medical condition
 9. Other
43. What was the highest level of schooling you completed before undertaking the training in <insert training details>? (only asked if no data from VET Provider Collection)
(Please select one option only)
1. Year 12 or equivalent
 2. Year 11 or equivalent
 3. Year 10 or equivalent
 4. Year 9 or equivalent
 5. Year 8 or below
 6. Did not go to school
44. Did you complete any of the following qualifications before undertaking the training in <insert training details>? (only asked if no data from VET Provider Collection)
(Please select all that apply)
1. Bachelor degree or higher
 2. Advanced diploma or associate degree
 3. Diploma or associate diploma
 4. Certificate IV (or advanced certificate/technician)
 5. Certificate III (or trade certificate e.g. apprenticeship)
 6. Certificate II
 7. Certificate I
 8. Other certificate
 9. Certificate of competency or proficiency
 10. Statement of attainment
 11. Pre-vocational training
 12. Other (please specify)
 13. None

Suggestions for improvement

45. Do you have any suggestions for improving the training you undertook?

