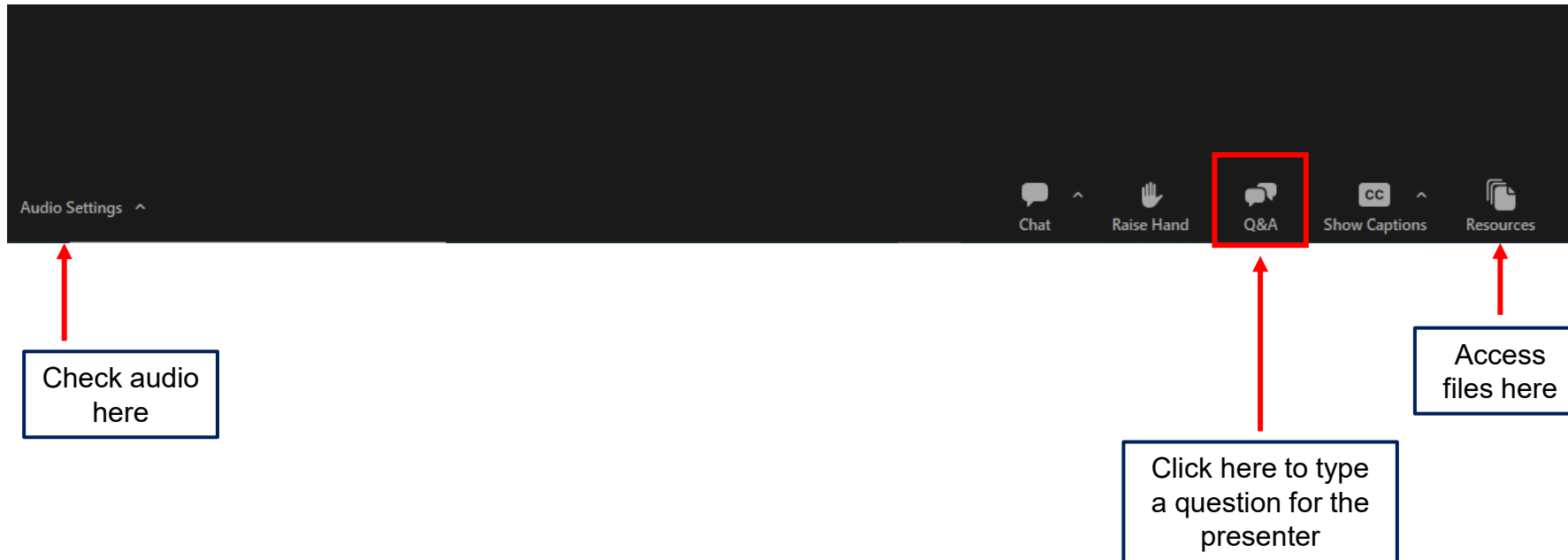




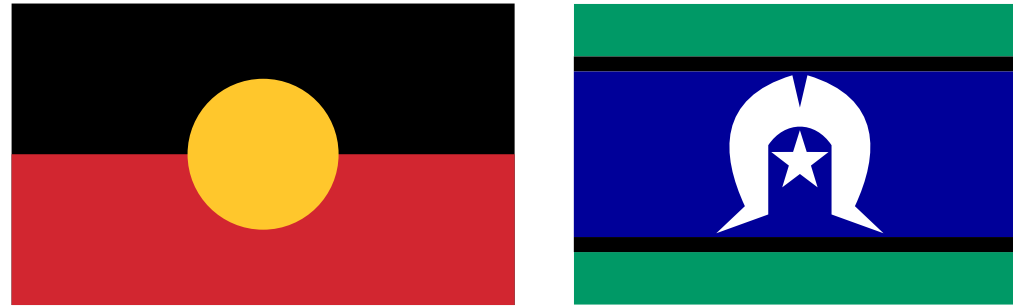
**WEBINAR**

**EFFECTIVE TEACHING  
AND LEARNING:  
TEACHER PERSPECTIVES  
ON WHAT WORKS BEST**

# How to use Zoom



# Acknowledgement of Country



NCVER acknowledges the Traditional Custodians of Country throughout Australia and their continued spiritual connection to land. We pay respect to Elders past, present and emerging.

# Panellists



**Susanne Francisco**  
Senior Lecturer,  
Charles Sturt University



**Debra Lunt**  
Professional Development Lecturer ASL 2,  
North Metropolitan TAFE

# Project aim

To identify effective VET teaching practices which account for the various ways in which people learn



## Effective teaching and learning: teacher perspectives on what works best for whom



TABATHA GRIFFIN AND NICKI DAVIDSON  
National Centre for Vocational Education Research

### HIGHLIGHTS

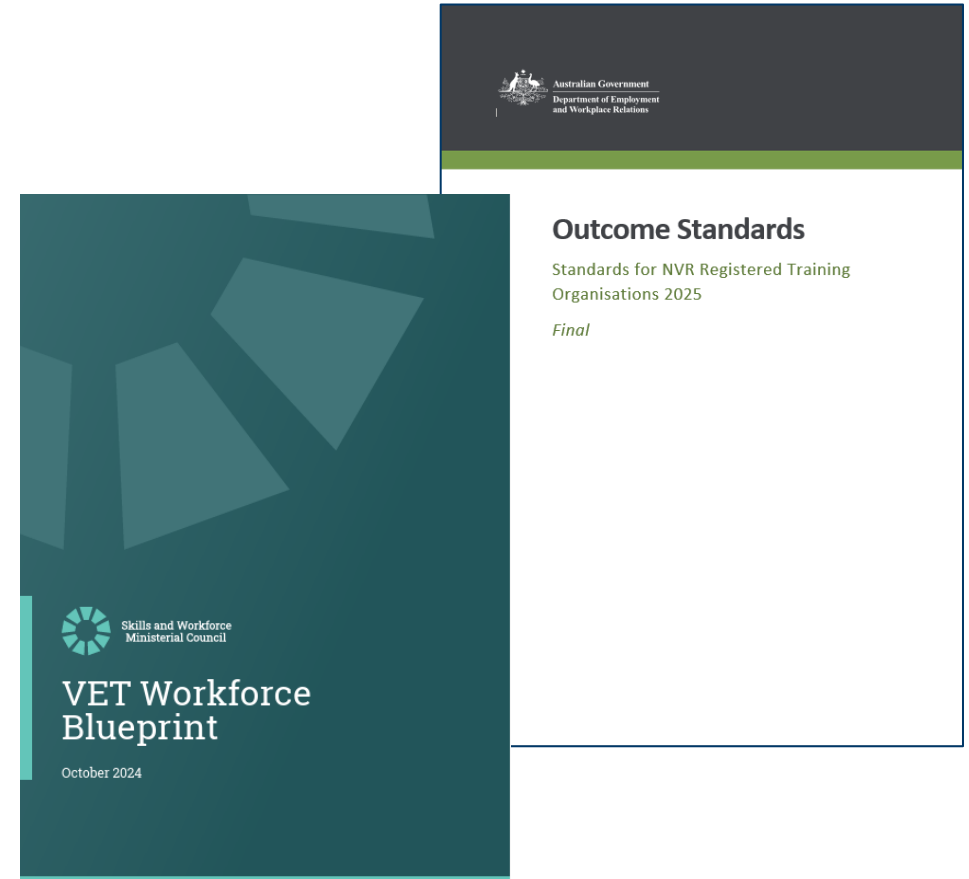
- VET teachers draw on a range of learning theories when considering how students learn: from theories based on the identification of students' learning styles to more contemporary approaches such as cognitive load theory. They adopt a variety of methods both to understand the learning preferences and needs of their students and to deliver VET to their student cohorts.
- Most VET teachers use an overarching strategy in their teaching, one that incorporates four main elements. In their strategy, teachers:
  - use a variety of teaching approaches, drawing on educational theory and based on an understanding of how their students learn
  - identify and address learning and other support needs
  - ensure student engagement
  - conduct assessment, with adaptations if required.

This approach aims to ensure that a diversity of students, with a variety of learning preferences, learn effectively. Teachers monitor their students and adapt the strategy, either at the class or individual level, if it appears not to be working.

- This overarching strategy is generally transferable to a variety of contexts, although a few examples of where the strategy may not be directly transferable were identified, which included teaching theory versus practical skills; online versus face-to-face delivery; classroom versus workplace delivery; and training versus working in some industries/workplaces.

# High-quality training

- Government priority
  - VET workforce blueprint
  - Revised standards for RTOs
- Important to:
  - industry
  - VET providers
  - peak organisations
  - regulators



# Methodology



**Interviews** with teachers recognised for teaching excellence (16)



**Focus groups** with additional teachers and others (20)



**The research explored:**

- VET teachers' understanding of how people learn
- how teachers cater to the learning needs and preferences of their students across a range of contexts



# How adults learn

## VET teachers' understanding





# Understanding of educational theories

- Evolution of educational theory
- Differing levels of understanding and practice
  - Learning styles and preferences
  - Cognitive load theory
  - Strong focus on learning needs



# Assessing learning preferences & needs

Relationship-building	<ul style="list-style-type: none"><li>• Seen as critical by many teachers</li><li>• Easier in longer courses, and often easier in face-to-face training compared to online</li></ul>
Testing/surveys	<ul style="list-style-type: none"><li>• Learning style quizzes</li><li>• Personality quizzes</li><li>• Other types of quizzes, e.g. 'what are your three goals?'</li><li>• Learner needs assessment – language, literacy and numeracy (LLN) testing; support needs</li></ul>
Students self-reporting to teachers	<ul style="list-style-type: none"><li>• Self-assessment/reflection (not always reported correctly; students can have a narrow view of what they're capable of)</li></ul>
Ice-breaking activities	<ul style="list-style-type: none"><li>• Fun activities</li></ul>
Observation	<ul style="list-style-type: none"><li>• During orientation sessions, and/or throughout the course</li></ul>

Note that individual teachers did not necessarily use all of these methods

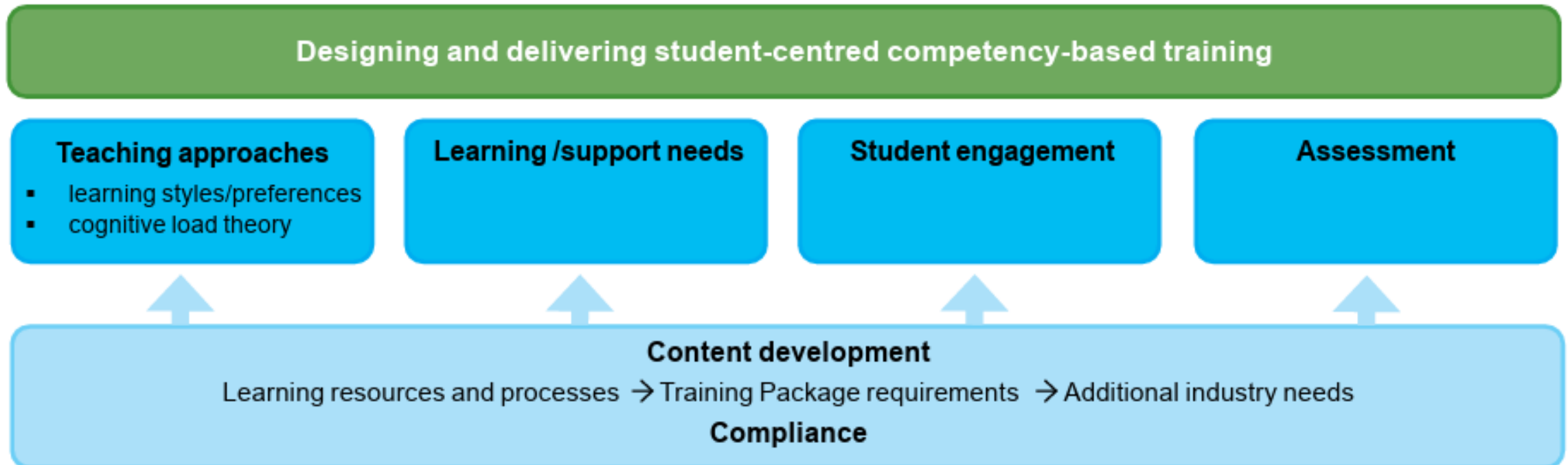
# But not all teachers...

- Why not?
  - Confidence their training caters to all styles/preferences
  - Sound understanding of their student cohort
- Is this a problem?

# An overarching teaching strategy



# Considerations when designing their training





## Using a variety of teaching approaches

Draws on various educational theories (for example, learning styles, cognitive load theory); it aims to:

- provide opportunities for students to learn in ways they prefer
- teach students to learn in different ways, a transferable and lifelong learning skill
- keep students engaged

## Examples

### Mixing instructional materials and styles

- Teacher explanation (might include PowerPoint or whiteboard)
- Videos
- Group work/activities
- Reading
- Hands-on
- Interactive activities (can be online)
- Online materials
- Others

### Bite-sized learning

- Does not overwhelm students (Cognitive Load Theory)
- Keeps students engaged

### Accompanying the student on the learning journey

- Inquiry-based learning
- Teaches students how to find information themselves, in different ways
- Permission to make mistakes is important

### Peer-to-peer learning

- Useful and effective in some (but not all) contexts/situations
- Can be used to keep more advanced students engaged by helping less advanced students
- Encourages networking, communication skills

## Addressing student learning needs and the provision of support

Needs assessed and support implemented to enable students with learning needs to succeed.  
Strategies overlap substantially with student learning preferences.

### Examples

#### Inclusive classroom

- Keeping everyone involved
- Not making assumptions about capability
- Providing content in different ways to suit different learners

#### Individualised support

- Reasonable adjustment in training and assessments
- Supports provided in and outside the classroom

#### Holistic support

- Pastoral care, especially for younger cohorts and disadvantaged groups

#### Relationship-building

- Can help understanding of why students may need support
- Important for holistic support

## Student engagement

Keeping students engaged increases and maintains motivation.  
No teaching strategies will be effective if learners are not engaged.

### Examples

#### Short sessions and switching between delivery techniques

- Overlaps with ‘teaching approaches’ element, whereby different delivery materials/styles are used
- Delivery might be kept to 10–40-minute sessions

#### Making things interesting and fun

- ‘Fun’ can mean different things: need to find what works for the course/cohort and use judgement
- Creating a relaxed environment where students are comfortable

#### Understanding and building learner motivation

- Relationships and knowing the students is important
- Increase ‘buy in’ from the students

#### Importance of reading the room

- If students do not look engaged, need to change tack

## Assessment (for different learners)

To enable students to demonstrate competence, despite any challenges they are experiencing.  
In some cases, the main goal is for the students to experience success, especially for disadvantaged cohorts.

### Examples

#### Verbal assessment, rather than written

- A commonly used strategy
- Can enable assessment for students with LLN limitations

#### Mixing up assessment methods

- Provides students with opportunity to demonstrate competence in different ways
- Alleviates over-reliance on written assessment, which is difficult for some student cohorts and vulnerable to use of tools like ChatGPT

#### Enabling students to shape assessment

- Drawing on student preferences/interests to design assessment tasks
- Inviting students to collect their own evidence of competence

# Adaptation: when it's not working

## Class level

### Identified by:

- Reading the room
- Asking for feedback

### Action:

- Delivery approach changed

## Individual level

When specific, individual, learning needs and/or preferences identified

### Action:

- Individual adaptations offered



# How transferable is this strategy?

Where the strategy may not be directly transferable:

Teaching theory  
versus practical skills

Online versus  
face-to-face delivery

Classroom versus  
workplace delivery

Training versus working in  
some industries/workplaces



# Supporting teachers

To deliver high quality training

# Characteristics of 'good' teachers

- ✓ Passionate, about their industries and teaching
- ✓ Teaching for the 'right' reasons
- ✓ Lifelong learners
- ✓ Self-knowledge & self-awareness

Attracting the right kind of people to  
VET teaching roles is important



# Developing teaching skills

## Used and effective



Mentoring



Problem-solving sessions, potentially developing action plans for students experiencing difficulties



Participating in Communities of Practice



Participating in peer review (teacher feedback)



Engaging in reflective practices and sharing learnings through debriefing sessions



Drawing on internal and/or external networks



Shadowing other teachers



In-house professional development, with others



Team teaching



Being a learner (undertaking other courses/training)

# Developing teaching skills

## Additional ideas



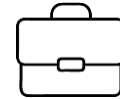
The ability to draw on the skills, knowledge & practices of teaching award winners to improve practice



Resources on how to develop the skill of learning in adults (learning how to learn)



Video examples of VET teachers' approaches in a classroom or online



A reflective practices toolkit



A network to enable the collaborative development of resources and practices



Sample session plans, including examples of planned sessions incorporating UDL strategies and activities and accommodating diverse needs and/or preferences



# Implementing good practice

1 Structured support and quality induction for new teachers

2 Dedicated time and space

3 Recognition of the skills and human element of teaching

## Structured support and quality induction for new teachers

Important for: teaching skill development and retention

Important because: initial teaching qualification is enough to get started but additional learning over the next 12 to 24 months can refine skills

Practice example: Three-month orientation program that includes -

- additional support
- substantial PD
- mentoring

Suggested solutions:

- lighter load in the first year, to enable time and space to hone skills
- internship/cadetship model
- access to coach or mentor
- opportunities to shadow experienced trainers.

## Dedicated time and space

Barriers to implementing new practice:

- most trainers are time poor
- teachers who excel are investing their own, unpaid time
- sessional staff do not have the same professional development journey

Solution:

more time, used creatively –

- to develop and refine materials and delivery techniques
- can be done iteratively, and there are creative ways to build a suite of resources over time.

Solution:

support of managers -

- manager support is important to allow sufficient time and flexibility to experiment with new ways of doing things.

## Recognition of the skills and human element of teaching

Teaching VET is complex: VET educators are considering many things, including –

- content development
- teaching approaches
- learning / support needs
- student engagement
- assessment
- compliance.

Solution:

recognition of the strong human element to teaching in VET

- VET teachers need a degree of freedom to use their own judgement in determining the most effective ways for teaching their student cohorts, drawing on their own individual styles and strengths.

Solution:

recognition of skills

- progression and pathways for teachers are important, but progression into management roles can result in teaching expertise being lost from the classroom.

## Publication available on the NCVER portal





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## VET practitioner resource on VOCED+




Knowledge Bank VET Practitioners Pod Network Resources Browse

### VET Practitioner Resource

The VET Practitioner Resource draws on VOCEDplus, NCVER products and external links to present a range of information designed to support vocational education and training (VET) practitioners in their teaching and assessment practice and in undertaking research.


The VET Practitioner Resource is a living resource that NCVER continues to develop and update on an ongoing basis.

#### Focus on research




##### Teaching and learning

This section consists of resources to support practitioners in their daily educational practice and their ongoing professional development.



##### Working in the VET sector

This section provides information about the VET workforce and includes resources relevant to being a practitioner, including qualifications and standards.



##### Educators as researchers

This section contains information and resources for undertaking action research associated with current teaching practice or a funded research project.

#### Focus on practice

##### Teaching and learning concepts

Theory and concepts

Cognitive load theory

Understanding your students

Competency based training


##### Meeting student needs

Inclusive teaching and UDL

Equity groups

LLND

Student engagement



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# Panellists



**Susanne Francisco**  
Senior Lecturer,  
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**Debra Lunt**  
Professional Development Lecturer ASL 2,  
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# QUESTIONS

# Upcoming Events



# How to stay connected

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